

SARAC Cancellation Policy

1. Methods of payment

Please follow the instructions in the e-mail containing the invoice. You can either pay via Eventfrog by credit card (Visa or Mastercard only) or choose to pay via bank transfer. All payments must be made in Swiss Francs (CHF). Admission is granted only if SARAC has received the registration fee. The invoice must be paid within 30 days.

2. Refund registration fee and cancellation policy

1. In case of cancellation prior to **January 15, 2025**, we can refund 50% of the registration fee. For cancellations on or after January 15, 2025, there will be no refund.
2. If you are unable to attend SARAC, a substitute delegate is welcome to attend the conference at no extra charges. In this case, the original participant needs to provide a letter of authorization together with a letter of cancellation, including the name of the substitute attendee. This information must be sent to sarac@unisg.ch prior to January 15, 2025.
3. All cancellations must be made in writing via e-mail to the SARAC Conference manager (sarac@unisg.ch). Attendees who do not cancel and do not attend will not be eligible for any refund.
4. The SARAC Organizing Team reserves the right to change the venues, if necessary.
5. In case SARAC cannot take place or is postponed due to events beyond the control of the SARAC Organizing Team (force majeure*), the SARAC Organizers cannot be held liable by attendees for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, financial losses, or any other indirect losses or consequential damages. In these circumstances, the Organizers reserve the right to retain the registration fee and use it for a future edition of SARAC or issue a refund after deducting costs already incurred for the organization of the conference.

**An event of force majeure shall include, without limitation, Acts of God, war, riot, fire, explosion, accident, flood, earthquake, sabotage, Internet failure/blackout, strike of employees other than those of SARAC, inability to obtain power, fuel, material or labor or acts of any government.*